

About ENGAGE New Mexico Content Can be used for staff newsletters, memos, websites, etc.

ENGAGE New Mexico – Attendance Recovery Program

ENGAGE New Mexico is a statewide program funded by the Public Education Department and offered to New Mexico’s local education agencies to assist schools and families disrupted by the COVID-19 pandemic by providing intensive outreach, engagement, and enhanced support for middle and high school students.

Program Overview

ENGAGE New Mexico began in the spring of 2020 to assist districts in engaging students and families who disengaged during the transition to remote learning. We know as a result of our work with many LEAs and families earlier this year that the challenges they must overcome to succeed in today’s disrupted learning environments require significant on-going support, not just one-and-done problem solving.

The program starts with a multi-modal outreach strategy designed to reach eligible students and families you refer via phone, mail, text, or social media. Once re-connected, students are given the opportunity to work with a dedicated coach through the end of the school year. The coach helps to identify and mitigate the obstacles preventing engagement, helps the student learn the skills necessary to succeed in the remote learning environment, monitors the student’s pace and progress, and provides the support the student needs to stay engaged, helping them continue their educational journey and progress toward graduation.

Which Students Qualify?

There are many reasons why a student might be disengaged right now — and, as our data from the spring shows, even those who were successful in their classes before the public health crisis may be struggling. This is not their fault, nor is it the fault of their teachers or their schools. The learning environment has shifted in profound ways and many students are struggling with this change. The following students qualify to participate in the ENGAGE New Mexico program. Students who are in grade 6-12 and who:

- did not engage in their LEA's remote continuous education offerings in spring 2020.
- participated in ENGAGE New Mexico in the spring 2020.
- are in need of intervention by being absent or not consistently engaged in their classes.
- are in danger of failing one or more class.
- students whose families have requested additional support.

On-Going Support Levels

Graduation Alliance's Ongoing Support Levels are delivered through Academic Coaches and vary based on the Ongoing Support Level to which the student is assigned based. The engagement with students could range from daily outreach to periodic check-ins with students and their families.